

JINK J33

User guide

Narrow-stile sliding-door lock · 3D face recognition ·
Matter over Thread

For the pictured J33 and selected hardware. Follow the lock's voice prompts and use the matching sliding-door body and cut-out drawing.

For the corresponding model and fitted hardware. Panel: 375 × 41.4 × 21.5 mm. Use the supplied drilling template for cut-outs.



Before you begin.

Confirm the version

This guide covers the pictured J33 for matching narrow-stile sliding doors. Face-recognition modules sit above the keypad and the circular fingerprint reader below it. The interior has the battery cover, controls and mechanical turn. Use face, fingerprint, PIN, matching-card and key access for the ordered configuration.

Installation and first use

- Have an experienced installer follow the matching drawing. Check thickness, stile width, backset, cut-outs, tracks, keeper, body and clearance for both panels.
- Keep the door open during commissioning. Verify mechanical opening from inside, then each exterior access method before testing with the door closed.
- Do not put the lock into service before setting your own administrator and everyday credentials. Keep the door open during initialisation and enrolment, then verify interior and exterior access.
- Keep a mechanical key in a secure place accessible from outside. Do not leave every backup method inside.

Basic keys

*	Return, exit or clear, following the current voice prompt.
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#	Confirm, continue or replay the voice list. Doorbell use depends on the model.
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Set the administrator first.

Stand-alone administrator setup

1. Fit the correct battery and power on. Follow the spoken language selection; multilingual versions may use a language menu and language code.
2. Press *, then #. If prompted for the initial confirmation information, enter **000000#**.
3. Press *, then # again and enter **123456#**. Follow the voice prompt to create a new administrator PIN. Where requested, enter the same new PIN twice and confirm each entry with #.
4. Exit, then re-enter the menu with the new administrator PIN to verify it. Factory digits are for initialisation, not everyday use.

Re-enter the menu

* → # → **current administrator PIN** → #

Follow the voice menu: 1 Administrator; 2 Users; 3 RF remote; 4 Network; 5 Linkage; 6 System; 7 Lock-body controls. Optional entries appear only on equipped versions.

Administrator submenu

1. Choose 1 and follow the voice prompts to enrol an administrator PIN, card or fingerprint. Use only the methods fitted to the lock.

Enrol and delete deliberately.

Users: main menu 2

- 1 Add a PIN, card or fingerprint
- 2 Delete PINs
- 3 Delete cards
- 4 Delete fingerprints

Select 2 from the main menu and follow the lock's voice prompts. Confirm a PIN with #. Present the matching card to its reader; repeat fingerprint placement as prompted until enrolment completes. Keep the door open and test each enrolled method.

Understand deletion scope

These lock systems normally delete ordinary users by credential category. For example, "Delete cards" removes all ordinary-user cards; it is not a single-card deletion command. Confirm the scope first.

The stand-alone keypad does not provide individual administrator deletion. Individual management is available only through a management tool supported by the selected version. A Matter home platform does not necessarily manage local fingerprints, cards or administrator data.

Face credentials and verification

Use the fitted face module's own menu and voice prompts for enrolment and capture. Keep the leaf open, complete the requested capture and test repeatedly while facing the upper module from outside. Keep your face and the module unobstructed, then open the leaf as fitted after verification.

Add the lock to a Matter home.

Matter is an IP-based smart-home connectivity standard. This guide covers the Matter over Thread version of JINK J33.

JINK Matter keypad entry

Menu → 4 Network → 2 Matter → 1 Configure

1. Prepare a compatible Matter Controller in your chosen platform. This model also needs a compatible Thread Border Router; one device may provide both roles.
2. Put the lock into commissioning mode. In the platform, choose to add a Matter accessory and use this lock's Matter setup code. Do not publish or reuse an example setup code.
3. Complete the platform prompts and verify the reported lock state and supported controls. Remote access also needs platform support and an internet-connected setup.

Clear the Matter network

Menu → 4 Network → 2 Matter → 2 Clear network

Recommission the lock afterwards if needed. Clearing the network and performing a factory reset are separate entries; confirm the intended action before proceeding.

Follow the spoken menu on the lock. Use the Matter entry above for this model. A Wi-Fi router alone cannot replace a Thread Border Router.

Platforms and optional linkage.

Apple Home, Google Home, Amazon Alexa and Samsung SmartThings are examples of platforms supporting Matter door locks. Check actual support for the chosen platform, controller, region and software. Available controls depend on the actual platform.

Google Home limits remote and voice unlocking under its security policies. Matter access does not automatically provide Apple home keys or sync local fingerprints, cards and administrator credentials to every platform.

RF remote: main menu 3

1. Choose 1 to add a remote. A remote with lock/unlock buttons normally uses a long press of its unlock button; a remote with a separate pairing key uses that key. Follow its own pairing instructions.
2. After pairing, test lock/unlock. Choose 2 to delete the remote. Matching RF hardware is required.

Linkage: main menu 5

1 Main device pairing; 2 Slave device pairing; 3 Clear pairing. To make A control B, A is the main device and B is the slave. Both must enter the corresponding modes. Use this only on supported configurations.

Official platform information

[Apple Home ↗](#) · [Google Home ↗](#) · [Amazon Alexa ↗](#) · [Samsung SmartThings ↗](#) · [Matter ↗](#)

System settings and factory reset.

System: main menu 6

1. Time
2. Language
3. Volume
4. Passage mode
5. Battery type
6. Factory reset

Battery selection

Match the fitted battery: 1 Alkaline; 2 Lithium; 3 Auto-detect. Supported versions default to auto-detect. Never charge a non-rechargeable battery.

Passage mode and motor settings

On supported semi-automatic locks with the passage-mode function enabled, an administrator may use the illuminated 5 key as prompted when unlocking. Lock-body direction and run-time settings must be configured by the installer for the fitted mechanism and system.

Factory reset from the keypad

Menu → 6 System → 6 Factory reset → enter 000# when prompted

A factory reset clears enrolled lock settings and user credentials. Keep the door open and confirm backup access first. Set up the administrator and network again afterwards.

Physical reset control

If the fitted lock provides a physical reset button, hold it until the voice prompt asks for the confirmation code. Release it and enter 000#. Follow the actual reset control; no universal hold time is specified.

Sliding-door installation and matching hardware.



Active leaf, lock body and frame keeper

1. Check thickness, stile width, backset, existing cut-outs and frame keeper. The stated door-thickness range is 35-65 mm; all other interfaces must match the fitted body.
2. Identify active and fixed leaves, tracks, sliding direction and overlap. Face optical modules and keypad outside; face the battery cover, controls and turn inside.
3. Confirm that both panels, connecting parts, sliding-door body, keeper and fixings belong to one configuration before using the supplied template.
4. Arrange wiring and secure both panels. Check panel and turn clearance against the adjacent leaf, frame and overlap throughout the complete travel.
5. Connect the matching lithium battery according to the compartment and supplied pack markings. Keep the leaf open and test interior opening, backup access and enrolled exterior credentials.
6. Verify engagement, locking and release between the body and keeper. Close the leaf for use only after normal operation is confirmed; follow the matching cut-out drawing.

Body, keeper, keys and accessories follow the ordered configuration and supplied list. Promotional dimensions and scene illustrations are not drilling templates; do not infer cut-outs from another model.

Power, care and checks.

Power: 6.8-8.4 V lithium battery. Follow the compartment, battery pack and supplied charger markings; do not substitute a different pack. Emergency external power is for temporary access and does not replace normal charging and battery care.

Everyday care

- Do not hang objects from or pull the panels by force. Touch the fingerprint reader gently. Keep optical modules and keypad clean and unobstructed.
- Keep sensors and the keypad clean and dry. Keep cleaning liquid out of gaps; do not dismantle a powered lock or force its mechanism.
- Respond promptly to low-power prompts. Use the matching pack and charger. Stop use and contact service if the pack becomes unusually hot, swollen, leaking or damaged.
- After installation or reset, keep the door open while testing interior opening, the mechanical key, enrolled access methods and commissioning.

If access or commissioning fails

Use a verified backup method first. Check the battery, door resistance, administrator information and platform requirements. Do not repeatedly force the panels. For support, provide the model, lock-body photos, symptoms and software version; do not publish PINs, biometrics or Matter setup codes.

After-sales arrangements follow the purchase record and service terms confirmed by JINK. Contact: matter@jinkhome.com

Technical parameters and connectivity.

Model	JINK J33
Door application	Matching narrow-stile sliding door
Faceplate dimensions	375 × 41.4 × 21.5 mm
Material / finish	Aluminum alloy / black
Door thickness	35-65 mm
Power	6.8-8.4 V lithium battery; follow compartment markings
Local credentials	Face, fingerprint, PIN and matching card; key as configured
Matter transport	Matter over Thread
Network requirements	Compatible Matter controller and Thread border router
Installation reference	Matching sliding-door body, keeper and cut-out drawing

Controls depend on actual platform support. Matter access does not imply home-key support, local biometric synchronisation or every remote-unlocking method.